

**EMERGENCY DEPARTMENT POLICIES**

<b>SUBJECT:</b>	Interpreter for the ED	NO. 29
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Original Date of Issue: 2/82

Reviewed:	3/83	1/03	4/06					
Revised:	2/85	6/91	7/93	3/97	7/97	10/98	9/99	5/00

**Patient Population**

Neonate	
Pediatric	√
Adolescent	√
Adult	√
Geriatric	√

**POLICY**

An interpreter must be provided for all foreign speaking ED patients within 10 minutes of request for service.

**IMPLEMENTATION:**

An interpreter may be obtained via:

1. The Mount Sinai Interpreteam: List Available with the Senior Registrar
2. An ED staff member speaking the required language of interpreter.
3. The Language Line-1-800-643-2255.  
Give them our client number:202072 and then your life number.
4. The Foreign Consulate
5. The ATT Language Line (access via Hospital Operator)
6. Device for the hearing impaired (In closet in Medication Room)

**HEARING IMPAIRED PATIENTS**

For sign language interpreters contact the Patient Representative Department or (when closed) the Deaf and Hard of Hearing Interpreting Services, Inc.1-800-644-9963. Please notify the Patient Representative Department when this service is used.