

EMERGENCY DEPARTMENT POLICIES

SUBJECT:	Visiting Policy	NO. 32
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Patient Population

Neonate	√
Pediatric	√
Adolescent	√
Adult	√
Geriatric	√

POLICY:

We know how helpful visitors can be for patients and for the people taking care of them. Family members and close friends can help the patient feel more comfortable and supported in moments of crisis and may even speed recovery. Visitors can also play an important role in sharing valuable information about the patient to healthcare providers. We therefore try to permit visiting at all times of the day.

To allow us to provide the best care to all our patients, we ask all visitors to follow a few simple guidelines:

- Adult patient visiting will not be allowed during clinical rounds between 6:45am to 7:45am and 6:45pm to 7:45 pm. * Pediatric visiting hours are at the discretion of the clinical staff.
- A security officer or a patient service liaison will issue visitor passes.
- Due to space limitations, we ask that only one visitor at a time be with a patient.
- Please stay close to the person you are with to protect other patients' privacy.
- Visitors should respect the rights of others and not bring food for themselves into the treatment areas.
- Cell phones in the patient care area can interfere with medical equipment and are therefore not permitted; you are welcome to use your cell phone in the waiting area.
- The family should designate a spokesperson. The spokesperson should identify themselves to the clinical staff.
- There are times in the Emergency Department when we may need to ask that all visitors temporarily go out to the waiting area. Be assured that, when this happens, you will be told when you may return, which will be as soon as possible.
- The charge nurse is the contact person for the communication of visiting times to physicians, security officers and staff. No visitors will be allowed to enter the treatment areas if the charge nurse has suspended visiting.

POLIZA DE VISITAS

PARA TRATAR A TODOS LOS PACIENTES APROPIADAMENTE, LAS VISITAS SERAN REGULADAS DE ACUERDO A LAS CONDICIONES DEL SALON DE EMERGENCIA. SOLO UN VISITANTE POR PACIENTE SERA PERMITIDOS.

SALON DE EMERGENCIA DE ADULTOS:

NO HABRA NINGUNA CLASE DE VISITA MEDIANTE EL CAMBIO DE TURNO CLINICO DE LAS 0800 HASTA LAS 0900 Y DE LAS 2000 HASTA LAS 2100. LAS HORAS DE VISITAS SE REANUDARAN A LAS 0900 Y A LAS 2100.

SALON DE EMERGENCIA DE PEDIATRIA:

LAS VISITAS SERAN PERMITADAS DE ACUERDO A LAS CONDICIONES DE LAS SALA DE EMERGENCIA.

SALON DE EMERGENCIA DE PSYQUIATRIA:

LAS VISITAS SERAN PERMITIDAS SOLO CON LA APROBACION DE LOS DOCTORES O ENFERMERA Y DE ACUERDO A COMO LAS CONDICIONES PERMITAN. POR FAVOR, PREGUNTE EN EL ESCRITORIO DE INFORMACION.

LAS HORAS DE VISITAS SERAN SUSPENDIDAS EN CUALQUIER INSTANTE QUE SE PRESENTE UNA EMERGENCIA CRITICA. GRACIAS POR SU COOPERACION.